Cathy Massey
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815 Connecticut Avenue, N.W., Suite 610 Washington, D.C. 20006

February 27, 2009

## By ECFS

Ms. Marlene H. Dortch, Secretary Federal Communications Commission 445 Twelfth Street, S.W. Washington, DC 20554

Re: EB Docket 06-36

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Dear Ms. Dortch:

Pursuant to the requirements set forth in the *Public Notice* in EB Docket No. 06-36, released January 7, 2009, enclosed for filing please find the CPNI Compliance Certificate and accompanying Statement of Clearwire Telecommunications Services, LLC (Clearwire). These documents collectively comprise Clearwire's Annual CPNI certification pursuant to Section 64.2009(e) of the Commission's rules.

Sincerely.

Cathy Mass

#### Annual 47 C.F.R. § 64.2009(e) CPNI Certification

#### EB Docket 06-36

Annual 64.2009(e) Customer Proprietary Network Information (CPNI) Certification for 2008

Date filed: February 27, 2009

Name of Company covered by this certification: Clearwire Telecommunications Services, LLC

Form 499 Filer ID: 825944

Name of signatory: R. Gerard Salemme

Title of signatory: Executive Vice President - Strategy, Policy, and External Affairs

I, R. Gerard Salemme, certify that I am an officer of Clearwire Telecommunications Services, LLC (Clearwire), and acting as an agent of Clearwire, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how Clearwire's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

Clearwire has not taken any actions against data brokers in the past year, and has no information that any pretexters have attempted to access Clearwire Telecommunications Services customers' CPNI.

Clearwire has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signea\_\_

R. Gerard Salemme

cc: Best Copy and Printing, Inc.

### Statement Explaining Clearwire's CPNI Compliant Procedures

Clearwire Telecommunications Services, LLC (Clearwire) has instituted procedures to ensure that it is in compliance with the requirements set forth in sections 64.2001-2011 of the Commission's rules. Clearwire has developed and implemented software systems that monitor customer service records containing CPNI, and trained its employees regarding when and how a customer's CPNI may be accessed, disclosed and/or used. Clearwire also has a disciplinary process in place to deal with violations of these procedures.

Clearwire has implemented a detailed CPNI notification system, which is contained and prominently displayed in Clearwire's customer facing materials. These materials notify customers of their right to restrict use of, access to, or disclosure of their CPNI, and the various circumstances under which Clearwire may wish to use, disclose, or permit access to CPNI, pursuant to the Commission's rules. Clearwire maintains records, for one year, of its CPNI customer notifications and its customer optin and opt-out approvals to use, disclose, or permit access to CPNI. Clearwire also has a system in place by which it will provide written notice to the Commission, within five days, of any instance where a customer has chosen to opt-out of allowing Clearwire or its agent and affiliates to use, disclose or permit access to his or her CPNI, and the opt-out mechanism in place has failed to allow the customer to opt-out or provide the desired privacy protection. Clearwire will include a description of the remedy taken to address the failure in its Commission notice.

In the case of joint venture partners and independent contractors, Clearwire has implemented a system for obtaining opt-in customer consent before disclosing CPNI to its joint venture partners, or independent contractors. In the event that Clearwire discloses CPNI to joint venture partners or independent contractors, the system Clearwire has implemented ensures that upon disclosing CPNI to its joint venture partners or independent contractors, it will only do so with respect to those customers that have expressly opted-in to such disclosure. Moreover, the system ensures that confidentiality agreements are entered into with joint venture partners and independent contractors requiring that they only use Clearwire customer CPNI to market services for which that CPNI was specifically provided. In addition, the system prohibits joint venture partners or independent contractors from disclosing Clearwire customer CPNI to any other entity, and requires Clearwire's joint venture partners and independent contractors to have the appropriate protections in place to ensure the ongoing confidentiality of Clearwire customer CPNI.

Clearwire has instituted a process whereby customers are notified immediately upon any CPNI-related account changes involving the creation of or change of a password; back-up authentication response; and on-line account, or address of record changes. These notifications are performed by sending email to the customer's email address of record. Clearwire has also established an electronic audit mechanism which tracks all access to customer account information. This audit information will be available for a one year period after access, at a minimum.

Clearwire also developed a system for securely providing call detail records to its customers, upon their request. These records may only be provided by mailing them to the customer's address of record for at least 30 days, or by calling the customer's telephone number of record for at least 30 days. These records may also be obtained by Clearwire customers online, when using a valid password, or at a Clearwire retail location by presenting a valid government-issued photo ID. Clearwire has developed and implemented an outbound marketing review process that strictly complies with the Commission's CPNI rules when Clearwire conducts outbound marketing. Clearwire also maintains a one year record of its marketing campaigns.

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See 47 C.F.R. §§ 64.2001-2011.

Finally, Clearwire is also prepared to electronically report CPNI breaches to the Secret Service and FBI via the CPNI Breach Reporting Facility. Clearwire will ensure that this notification is made before its customer is notified, no later than seven business days after breach. Clearwire will then notify its customer of the breach seven business days after Secret Service and FBI notification, as long as law enforcement has not requested a delay. However, Clearwire will also ensure that any customer facing immediate or irreparable harm as a result of the breach is immediately notified of such breach. Clearwire will maintain records of any discovered breaches for two years, including notifications to law enforcement and law enforcement response, the date the breach was discovered, the date of law enforcement notification, a detailed description of the CPNI breached, and the circumstances of the breach.

See http://www.fcc.gov/eb/CPNI/Report.html.